2014 Telework and Flexible Work Hours Survey and HR Management Report Results

About the results

The executive order requires agencies to have policies for telework, compressed workweek, and flextime.

Progress toward the executive order participation targets will be measured using CTR survey data, in part.

But not all agencies participate in the CTR survey...



HRMS or **TLA** are agencies' preferred options for improving statewide data.

16 agencies said they intend to improve their agency's data tracking processes.



Only half of

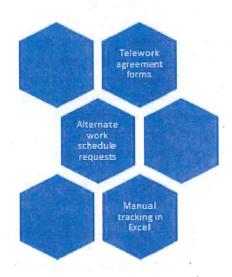
responding agencies use performance indicators to assess flexible work impacts

Impacts to
customer service
is the most frequent
indicator used



Agencies use a variety of tracking methods, often paper-based and manual.

There is **not much consistency across** agencies in data tracking methods.



Agencies described their top barriers and needs for successful implementation...

